

Deaf Services



Photo by Bob Roney

Overview

The National Park Service is committed to accessibility for all visitors. There are a variety of services available for Deaf visitors, including sign language interpreting, assisted listening devices, a public videophone at Yosemite Lodge, and free Access Passes to National Parks.

Sign language interpreting is available for activities listed in the *Yosemite Guide*, appointments at a visitor center, and for emergencies.

During the off-season, please make requests two weeks in advance to allow time to contract with an outside interpreter. During the summer, there is an interpreter in the park full time, but services are provided on a first-come, first-served basis, so make your requests as soon as possible.

Contact Information

Yosemite Deaf Services

209/379-5250 (v/text) or yose_deaf_services@nps.gov

If you would like the Deaf Services Coordinator to call you on your VP, leave a message with your VP# and a good time to call you back.

In-Park Hotel and Cabin Reservations: (DNC)

559/252-2846 (TTY), 801/559-5000 (v) or www.yosemitepark.com

Campground Reservations: (NPS)

877/833-6777 (TTY), 877/444-6777 (v) or www.recreation.gov

Public Videophone	There is a videophone in the lobby of Yosemite Lodge available 24/7 for outgoing calls. The key, remote, and instructions for use are kept in a binder at the front desk.
Accessibility Kits	Deaf Kits are available in the park hotels and come with a smoke alarm light-flasher, a doorbell light-flasher, a shake-awake alarm clock, a TTY, and a phone amplifier. Request the kit when making reservations or inquire at the front desk upon arrival.
Volume Control Telephones	There are volume control phones at all the pay telephones in Yosemite Valley and in the outlying areas outside the valley.
Assisted Listening Devices	You may request use of the assisted listening devices at the Visitor Centers in Yosemite Valley, Wawona, and Tuolumne Meadows.
Access Pass	Any permanently disabled American is entitled to a pass that allows free entry to all National Parks and Federal Recreation sites. At per-vehicle fee areas, the pass allows the pass holder and all passengers free entrance and a 50% discount on National Park Service campgrounds. Ask at any entrance station or visitor center.
Self-Guided Trails	There are two self-guided trails near the Valley Visitor Center. The Indian Village Trail starts behind the Visitor Center. The Cook's Meadow Loop starts just past the Visitor Center on the bike trail towards Yosemite Falls. Guide booklets can be picked up at the kiosk outside the Visitor Center.
Service Dogs	Service dogs are allowed in the backcountry and on trails, as well as in Delaware North Companies' lodging and shuttle buses.

Captioned Movie

A 20-minute film called the *Spirit of Yosemite* is shown throughout the day in the Yosemite Theatre, near the Valley Visitor Center. This free film is captioned at all showings. Inquire at the Visitor Center for more details.



Photo by Ray Santos